

VMHB: NEW Security System Instructions:

How will residents be able to gain access to VMHB?

1. Using your **Vehicle Reader Sticker**. Affix the sticker to the top left corner of your windshield, making sure NOT to stick it under the sun shaded area of glass at the top of your window. Basically, the sticker should be affixed similarly, and in the same vicinity, as a service/ oil change sticker. It can be affixed Vertically or Horizontally. Remove the cellophane wrapper (one side only) and stick evenly to car windshield with the numbers facing the driver.
2. **Tap** your **Key Fob** to the access pad reader (in the “Resident” lane). This device is also how you get into the clubhouse after hours and into the pool.

3. Punch in your **PIN** number into the pad (in the “visitor” lane).

IMPORTANT: you **MUST** Hit “*” before your PIN Number.

Ex) Hit: ***1234** and the gates will open.

How can my guests gain entry into the community?

They have a few options in the “VISITOR” Lane:

1. **Scroll by Last Name** on the gate panel:
Scroll to Resident’s Last Name, (some units have listed both partners’ names). Select the name of the resident they wish to visit and hit “**CALL**.” This will dial whatever phone number is associated with that name. It may take 6-8 seconds to begin ringing.
2. **Give them your Visitor Code:**
Each unit will also receive 1 or 2 visitor codes. You can simply give your guest your Visitor Code (**NOT your PIN**), and they may **punch in the Visitor Code**. This simply alleviates the need for your guests to scroll by name.

Eg.) Hit: **234** (code) - then wait for the phone to ring (this will take 6-8 seconds to begin reading)

What do I do to let my guests in when my phone rings from the gate?

Hit number “**9**” on your phone and the gates will open.

Please see the printed information inside your security packet, **which will tell you the phone number to which the code will dial.**

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PIN Numbers:

IMPORTANT: Do NOT give away your PIN number(s) to ANYONE.

Again, to open the gate using a PIN number, simply hit “*” THEN the **PIN number** and the gates will open.

Eg.) Hit: ***1234** and the gates will open.

Important:

We have built a very secure system, based on PIN numbers that are private. If you give away your Pin number, you are effectively compromising EVERYONE’s security.

Important:

If you give away your PIN number and there is an “incident” in the VMHB community, the system will know that your PIN accessed the gate and the police will visit you to discuss who you allowed in... which we would all like to avoid.

Important:

Do NOT give your PIN number to vendors. The major Vendors, (FedEx, Mail, Amazon, DaPonte’s, Prime Touch, etc.) will all get their own PIN number. Other smaller, regular vendors, will also receive a PIN number as well.